

Security and data-handling overview

Updated October 12, 2026 | For organization procurement and professional account holders

Purpose and scope

OneProfile organizes healthcare workforce credentials and professional records. It is not a patient chart or clinical record system. Do not upload patient information. This overview describes platform controls; it is not an independent assurance report, certification or business associate agreement.

Data processed

Account and contact details; professional and career history; credential records and documents; organization rosters and role requirements; sharing permissions; support requests; service usage and security logs.

Document and account protection

HTTPS protects the connection. Uploaded documents are encrypted using AES-256-GCM before storage. This does not mean every database field is encrypted by the application. Account controls include session revocation, login lockout and optional authenticator-app multifactor authentication.

Access and professional sharing

Server-side permissions restrict access by record ownership, role, organization and permission. Professionals can create expiring share links and revoke them. Recipients may keep copies they downloaded while access was active; revocation does not retrieve those copies.

Evidence and credential review

A document upload, malware screening and credential verification are separate processes. Recorded reviews identify their method, source and dates. OneProfile does not automatically check every credential against state boards, NPI registries or exclusion lists. Employers remain responsible for their required checks.

Data handling and procurement

Retention and procurement questions

Use account settings and signed-in support for export, correction and account closure requests. Retention depends on service needs, audit history and lawful obligations. Ask us about specific hosting, service-provider, contractual, retention and intended-data requirements before adoption. We do not claim that a BAA is currently available.

Website measurement

Public page views and registration steps are counted in our own database without advertising cookies or a persistent visitor identifier. Private workspace URLs, query strings and share links are excluded from page-view events. Meta Pixel and Google Analytics are not loaded.

Contact and current disclosures

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